



▶ ALWAYS STRIVING TO
REDUCE COST AND IMPROVE
SERVICE
FOR OUR COMMUNITY



▶ MEETING AND EXCEEDING
OUR CUSTOMERS
EXPECTATIONS

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New Oxford Municipal Authority

NOMA

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NOMA purchases the sewer collection system that serviced Oxford Township !!!!

During the month of July 2012, after negotiations between Oxford Township, and New Oxford Municipal Authority both entities came to a satisfactory agreement that allowed New Oxford Municipal Authority (NOMA) to purchase the sewer collection system that serviced Oxford Township. The transaction was a joint venture between two agencies with the concern for their existing and future customer base, as well as compliance to the current and future wastewater treatment regulations.

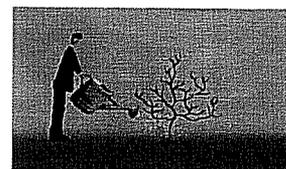
Some of the benefits of this transaction for the township customers were a 15% decrease to the single family units or in technical terms an EDU (Equivalent Dwelling Unit) bi-monthly base sewer rental rate from \$70.00 to \$59.50. This rate reduction was possible through the elimination of some redundant processes such as, billings for sewer service, mandated reports, engineering and legal expenses. Also, since NOMA serves a major portion of Oxford Township with public water, NOMA had employees in the service area for water and now the need for redundant field operations in the same service area has been eliminated. Future and current customers will not only benefit from lower sewer rental charges, but also lower capacity fees or tapping fees for sewer service. These fees are

charged for expanding customers or new service customers desiring sewer capacity. The consolidation stabilized the income structure for NOMA by insuring a much more consistent revenue flow. Prior to the purchase, Oxford Township was billed for sewer service based on a formula that allowed for considerable fluctuations in the amount invoiced to them by NOMA. This fluctuation also made the revenue received by NOMA to be inconsistent and thus the needed process of current budgeting and future projections very difficult.

NOMA and its existing customer base also benefits from these negotiations and the final settlement. NOMA increased their customer base, by almost 200%. This allows a larger buffer or customer base when the need may arise for a rate increase or capital expense to be compliant to DEP mandated treatment regulations similar to the recently mandated Chesapeake Bay criteria. Oxford Township, through the agreement committed all of Oxford Township as NOMA's sewer service area. This allows for growth with lower initial and long term sewer related fees and costs for future and current customers. NOMA has operated a joint municipal wastewater treatment plant and a sewer collection system for almost 60 years as well, 2013 will mark 100 years as a public water supplier. NOMA was aware of the crucial importance of the positive and negative effective that the discharges from a sewer collection system may or may not have on the wastewater treatment process and the ability or inability to meet the ever changing and more stringent discharge parameters for wastewater treatment plants.

This experience in wastewater treatment and the related compliance and monitoring issues were also considered during the negotiation process.

But these were not the only benefits, nor the driving forces that allowed this transaction to evolve. It was the realization of two governing bodies sometimes at odds with one another in the past to make collective decisions based on the benefit of not only their represented areas, but to a community as a whole. In the end, both the business and the environmental concerns were addressed; maybe most importantly, consideration for the present community as well as the future of the organizations, the workers, the companies, the residents, and the service to be provided currently and in the future.



Water Watch

Even with all of the damage to the main and backup control center suffered by the lightning strike to our Water Plant on 7/18/12 ... the staff maintained the same high standards of quality and production for its customers!! As always the Board and Staff of NOMA is always dedicated to providing the best possible service and product to you!