

Good morning,

During this time when many people are confined to their homes and are relying on their connection to the internet for school, work and health information, I'm writing to make you aware of Comcast's Covid-19 response. Please visit this link for the most up-to-date information:

<https://corporate.comcast.com/covid-19>. Highlights of our response follow. As always if you have questions or need anything, please respond to this email or contact me at 717-443-0570.

Xfinity WiFi Free For Everyone: Xfinity WiFi hotspots across the country will be available to anyone who needs them for free including non-customers.

Internet Essentials Free to New Customers: New customers will receive 60 days of complimentary Internet Essentials service and speeds for existing customers has been increased

24x7 Network Monitoring: We engineer our network capacity to handle spikes and shifts in usage patterns, and are continuously testing, monitoring and enhancing our systems to make sure they can support customer usage.

No Disconnects or Late Fees

News, Information and Educational Content on X1 and Flex: We've created new educational collections for all grade levels in partnership with Common Sense Media and a collection of the most current news and information on Coronavirus.

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