

# New Customer Signup Sheet

For quick and easy signup, please visit

[www.wasteconnections.pa.com](http://www.wasteconnections.pa.com)

If you would rather send a hard copy for your account setup,  
please fill in the blanks & mail to PO Box 399, Scotland PA 17254

First & Last Name \_\_\_\_\_

Service Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone# \_\_\_\_\_ Cell Phone# \_\_\_\_\_

Email: \_\_\_\_\_

## Type of Service Requested: (circle one)

Weekly Trash & Every Other Week Recycling/No container      \$47.04/QTR

Weekly Trash & Every Other Week Recycling/Cart from WC      \$56.04/QTR

Tag a Bag Service – must purchase 12 tags      \$ 3.75/Bag

Directions to your house: \_\_\_\_\_

\_\_\_\_\_

Description of your house: (1 story, 2 story, red brick, white siding, etc.)

\_\_\_\_\_

\_\_\_\_\_





# WASTE CONNECTIONS of PENNSYLVANIA

717-709-1700

## "A" WEEK

- Recycling pick-up week  
- 2018 Holidays



### 2018 RECYCLING SCHEDULE

#### JANUARY

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	<b>1</b>	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

#### FEBRUARY

Sun	Mon	Tue	Wed	Thu	Fri	Sat
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					27	28

#### MARCH

Sun	Mon	Tue	Wed	Thu	Fri	Sat
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#### APRIL

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
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	13	14	15	16	17	18
	19	20	21	22	23	24
	25	26	27	28	29	30

#### MAY

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		11	12	13	14	15
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		26	27	28	29	30
		31				

#### JUNE

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#### JULY

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#### AUGUST

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#### SEPTEMBER

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#### OCTOBER

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#### NOVEMBER

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#### DECEMBER

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Recycling calendars can be accessed on our website at [WasteConnectionsPA.com](http://WasteConnectionsPA.com)

## Acceptable Items to Recycle



- METAL:**
- Aluminum beverage cans
  - Steel food & beverage cans & aerosol cans

- GLASS:**
- Clear, brown & green glass food & beverage containers. **NO BROKEN GLASS.**

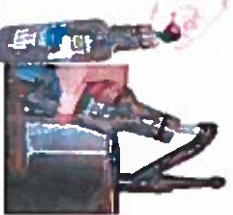
- PLASTICS:**
- #1—#7 containers & bottles with necks smaller than their bases

- PAPER, PAPERBOARD & CARDBOARD:**
- All sizes of cardboard boxes
  - Food boxes (i.e. cereal & Jello boxes)
  - **EMPTY** paper towel & toilet paper rolls
  - Paperboard packaging (tissue boxes etc.)
  - Office paper—any color
  - Shredded paper
  - Newspapers & inserts
  - Magazines, catalogs & brochures
  - Envelopes & junk mail
  - Paper bags
  - Phone books & other soft cover books

## **How to Prepare Recyclables**

### Metal Cans, Glass & Plastics

- Remove caps/lids
- Rinse thoroughly
- It is OK to leave on labels and neck rings



### Paper, Paperboard & Cardboard

- Remove all packaging (Styrofoam, peanuts, plastic, bubble wrap, plastic liners, etc.)
- Flatten ALL boxes/cardboard
- Bundle all cardboard that does not fit into the recycling bin (no larger than 2'x2'x2')
- Cover loose paper with heavier containers to prevent it from blowing away
- Check weather forecast: if the forecast calls for high winds or rain, keep your recyclables inside until the following pickup if possible. Wet paper products are difficult to process.

## Unacceptable Items to Recycle



- **NEEDLES** (Do NOT place used needles with recycling! This is a serious health hazard to everyone)

- Plastic tubs, cups & trays
- Broken glass
- Windows, mirrors, ceramics
- Drinking glasses
- Aluminum foil
- Scrap metal
- Tupperware or disposable plastic containers
- Plastic tableware (knives, forks, spoons, etc.)
- Plastic grocery bags
- Light bulbs
- All solvent, oil & chemical containers
- Food soiled material
- Paperboard juice and milk containers
- Soaked and/or wet papers or Cardboard
- Pizza Boxes
- Plastic food wrappers
- Used paper towels or tissues

WASTE CONNECTIONS, INC.  
1 SERVING WITH THE FUTURE™





## RATES AND LIMITS – cont'd

- Per Bag Service - On-Call pickup of Tagged Bags \$ 3.75 per Bag Tag  
Please call our office to order tags – 717-709-1700
- Bulk Item Pickup - 1 bulky item per week  
Included w/Service  
A bulky item is described as something too large for regular pickup, such as a couch, a chair, etc.  
Please call our office in advance to schedule a bulk item for pickup.
- Covered Devices\* - Once per quarter  
Included w/Service  
The dates and times for the pickups will be posted on our website closer to the event time. The first covered device pickup will be sometime in March, 2018.  
\*See covered device list attached.

## BILLING AND PAYMENTS

Invoices are generated on the 1<sup>st</sup> day of the first month of the quarter.  
Examples - Billing for:  
Jan, Feb, Mar will be generated on Jan 1<sup>st</sup> and will be sent out that week.  
Apr, May, Jun will be generated on Apr 1<sup>st</sup> and will be sent out that week.  
Jul, Aug, Sep will be generated on Jul 1<sup>st</sup> and will be sent out that week.  
Oct, Nov, Dec will be generated on Oct 1<sup>st</sup> and will be sent out that week.  
You should receive your invoice for the current quarter no later than the 10<sup>th</sup> of the first month of the quarter.

You can pay your bill online at: [www.wccustomer.com](http://www.wccustomer.com) and you can also sign up for auto-pay on this site. If you select the auto-pay option, your payment will be taken out of your account (the account that you specify when you sign up for auto-pay) on the 5<sup>th</sup> day of the first month of the quarter. Using the examples above it would be Jan 5<sup>th</sup>, Apr 5<sup>th</sup>, Jul 5<sup>th</sup>, Oct 5<sup>th</sup>.  
**You can sign up for auto pay AFTER you receive your initial invoice.**  
We accept VISA, MasterCard, American Express and ACH (direct withdrawal from your bank account). You can use any of these methods on the above site.

You can also use our automated phone payment option. Just call our number and select the option to pay your bill. The system will walk you through this process.

## Service Days / Operations

Please put your trash and recycling out the night before your scheduled pickup day.

We have attached a sheet with your service days listed for your convenience. These will also be available on our website by Township.

**Service Delays** – If we have inclement weather which causes a delay in your service, we will contact your Township/Borough and advertise on 95.1 and 96.3 FM radio stations. It will also be posted on our website, [www.wasteconnectionspa.com](http://www.wasteconnectionspa.com) and on your municipality's website.

**Service related issues** – Although we strive to have 100% pickup each and every day, there may be issues beyond our control that prevent us from picking your trash up on your scheduled day. For example, if a road is under construction and we cannot get to your street, or if there is an accident, etc., we may not be able to get to your house on the scheduled day. Regardless of the issue, if we cannot service you we will notify you by email or phone of the issue. We will also post these issues on our website if the issue is for an entire street, block.

### **Contact Numbers**

Customer Service – 717-709-1700 or 877-709-1700

Any question or concern can be directed to this number and our local Customer Service Representatives will be happy to help you.

## HOLIDAY PICKUPS

When your collection day is on or after the following holidays, your trash will be collected the day after the regular collection day. If your pick up day is before the holiday for that week, there will be no change in the service day. If you have any questions, please visit our website at [www.wasteconnectionspa.com](http://www.wasteconnectionspa.com) or call us at 717-709-1700.

### 2018 Holidays

**New Year's Day - Mon, Jan 1** ALL days will be a day behind schedule.  
**Memorial Day - Mon, May 28** ALL days will be a day behind schedule.  
**Independence Day - Wed, July 4** ONLY Wed, Thu & Fri will be one day behind.  
**Labor Day - Mon, Sept 3** ALL days will be a day behind schedule.  
**Thanksgiving - Thu, Nov 22** ONLY Thu, Fri will be a day behind  
**Christmas Day - Tue, Dec 25** ALL days EXCEPT Mon will be a day behind

# COVERED DEVICE RECYCLING ACT

**Covered Device Recycling Act (CDRA), Act 108 of 2010** - An Act establishing a recycling program for certain covered devices, imposing duties on manufacturers and retailers of certain covered devices, providing for the powers and duties of the Department of Environmental Protection and for enforcement; establishing the Electronic Materials Recycling Account in the General Fund; and prescribing penalties.

**\*Covered device.** \* A covered computer device and covered television device marketed and intended for use by a consumer.

- Covered computer device - A desktop or notebook computer or computer monitor or peripheral, marketed and intended for use by a consumer.
- Covered television device - An electronic device that contains a tuner that locks on to a selected carrier frequency and is capable of receiving and displaying television or video programming via broadcast, cable or satellite, including, without limitation, any direct view or projection television with a viewable screen of four inches or larger whose display technology is based on cathode ray tube, plasma, liquid crystal, digital light processing, liquid crystal on silicon, silicon crystal reflective display, light emitting diode or similar technology marketed and intended for use by a consumer primarily for personal purposes.
- Peripheral - A keyboard, printer or any other device sold exclusively for external use with a computer that provides input into or output from the computer.

## Unacceptable Waste for Regular Weekly Pickup

ANY TYPE OF HAZARDOUS WASTES	HOUSEHOLD HAZARDOUS WASTE
ANY TYPE OF INFECTIOUS WASTES	MEDICAL WASTE
TIRES	MOTOR OIL
YARD WASTE	PROPANE TANKS
BATTERIES	UN-BAGGED PACKING PELLETS
UN-BAGGED SAWDUST	DEAD ANIMALS
ELECTRONICS, COMPUTERS, TVS	ITEMS CONTAINING FREON
LIQUID WASTE-PAINT, LACQUER, ETC	MICROWAVES/COMPUTERS
DEHUMIDIFIERS	ITEMS CONTAINING MERCURY
ELECTRONICS	ITEMS CONTAINING LEAD
AMMUNITION, FIREWORKS	ASHES, HOT OR COLD
BATTERIES, VEHICLE	CONCRETE, DIRT OR ROCKS
NOTE: SHARPS CAN BE TAKEN, BUT ONLY IF PROPERLY PREPARED - NEED TO BE INSIDE A METAL CONTAINER SO THAT THE SHARP CANNOT PENETRATE THE BAG.	
YARD WASTE-CAN ONLY BE TAKEN IF IT IS LESS THAN 50% OF TRASH. EX: 3 BAGS TRASH, 2 YARD WASTE - PERMITTED. 2 BAGS TRASH, 3 YARD WASTE- WE ARE NOT PERMITTED TO TAKE.	

WASTE CONNECTIONS, INC.  
"Protecting Earth & Reusing"



## Welcome Cumberland Township Customers!

We are happy to announce that effective January 1, 2018, Waste Connections of PA will be your new trash/recycling hauler. In order to make this transition to Waste Connections as smooth as possible, we have created this sheet with information that will be helpful in setting your new account up. It also covers some issues that may affect your trash service days or service in the future. For more information in the future, please refer to our new local website at [www.wasteconnectionspa.com](http://www.wasteconnectionspa.com).

## SIGN UP FOR SERVICE-PICKUP DAY IS TUESDAY

**Option 1:** Quick and easy sign up on our new local website: [www.wasteconnectionspa.com](http://www.wasteconnectionspa.com)

**The website will be the quickest and most efficient way to sign up for service.** If you have any questions when you are on the website, please give us a call at 717-709-1700.

**Option 2:** Fill out the attached form and send back to our office as soon as possible. Please allow at least 10 days for this to be processed.

**Option 3:** Call our office at 717-709-1700 or 877-709-1700. The automated attendant will tell you which extension to press for Adams County new customer setup. A dedicated customer service representative will set your account up and answer any questions you may have. Because of the high number of calls we anticipate, you may incur a longer wait on the phone.

## RATES AND LIMITS

Your trash and recycling options are listed below. Please be sure to put your preferences on the sign up form when submitting. Always put your trash out the night before your pickup day.

Trash Service -	Weekly pickup of your own can or bags	\$47.04 per quarter
	Weekly pickup with supplied 96 gallon cart	\$56.04 per quarter
	Limit of five (5) 32gallon bags per week	
	Any additional bags can be tagged for pickup	\$ 3.75 per Bag Tag
Recycling Service -	Every other week pickup	Included w/ Service
	Can use own recycling containers or 65 Gallon Recycling cart on wheels	Included w/ Service
	Please specify when signing up if you want a recycling cart.	