
Within the next few weeks, Met-Ed will begin installing smart meters for all of our customers. While this deployment will take several years to complete throughout Met-Ed's service territory, our installers are beginning in the Cumberland and northern York county areas in May 2016 and will continue meter installations throughout 2016 and 2017 in York and Adams counties. The installation schedule by area is available on our website (see below).

As you may recall, installation of smart meter technology was included in the PA Act 129 Legislation passed in 2008 and requires electric distribution companies to deploy smart meter technology for all of their PA customers. This step toward a more modernized electric system will enable automated meter readings and enhance our ability to respond to outages faster and more efficiently. Plus, once the meters are fully operational, customers will have access to more detailed energy information that will help them better understand their electricity use – which means they can then make informed decisions on how to manage and control their electricity consumption.

Our contractor, Wellington Energy, will soon be installing smart meters on the homes and businesses in your community. To support the installation of this new technology, we will be sending customers information in the mail before meter installation occurs. Our customer contact center at 1-800-545-7741 is available to answer customers' questions about the program and installation schedule. **Please advise your staff and police departments that company representatives will be in your community installing smart meters to those customers served by Met-Ed.** (See attached document for information on contractor identification.)

Information on smart meter technology, security and privacy, safety and FAQs, and a schedule of our installation timeline by community is available on our website at www.firstenergycorp.com/pasmartmeter

Feel free to share this information on your municipal website or in your community newsletters as appropriate. If you have questions about our smart meter program or would like to schedule a meeting with me to review this with your staff, please contact me.

Kathy

*Kathy Seilhamer
External Affairs Manager
FirstEnergy/Met-Ed/West Penn Power
717-848-7157*

This message was sent to all municipal and county government officials on my email distribution list. Please advise if any corrections or updates are needed.

Met-Ed Smart Meter Installation

- Employee of Wellington Energy or Met-Ed/FirstEnergy
- Proper Identification
 - Wellington Energy employees wear a brown uniform that shows their company logo, and they drive a white truck with the Wellington Energy and FirstEnergy logos.
 - All installers wear identification badges from FirstEnergy.
 - If you have a concern about an installers identity, please call Wellington Energy at 1-888-317-8815.
- No need to be present for installation.
- A brief interruption in your power is necessary to install the smart meter.
- If you have special needs that require advance notice of the meter exchange call Wellington Energy Inc., 1-888-317-8815 to schedule an appointment
- The installer will not need to enter your residence/ building unless the meter is located inside.

www.firstenergycorp.com/PAsmartmeter

